

ATHLETE IN YOU / AIY EVENTS

REFUND POLICY

Athlete in You and AIY Events (“AIY”) will issue a refund whenever the race or event that you have registered does so. This is entirely up to the provider, director, or planner of the event, and NOT AIY. AIY simply facilitates online orders for said providers, directors, or planners. Therefore, any refund will depend upon the type of event you have registered for, and what the policies are for that event. You must contact the provider, director, or planner of the event, and they will, if any refund is allowable, contact AIY. At that point AIY will release any such refund.

For example, most triathlons and road races offer either no refund or a small refund. Those that do usually do not issue refunds of registration fees for any event for any reason. Further, many events allow an event credit for the value of the original entry fee good for one year from the date of the event may be issued at the race director's discretion only in cases where a documented medical injury, military deployment or death of an immediate family member prevents participation.